



Advisory 20-16: SNF/ALF Telephonic Consult Algorithm for Asymptomatic COVID Patients

To: All EMS Providers
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Regional Medical Director
Date: December 16, 2020

The attached consult algorithm has been created in response to some congregate living facilities sending asymptomatic, but either COVID-exposed or COVID-positive patients to the Emergency Department for evaluation or testing. The algorithm may be used by ANY level EMS provider and represents partnerships between the EMS community, Rochester Regional Health's Unity Geriatrics Group, and the UR Medicine Geriatrics Group.

It cannot be emphasized enough that STRICT adherence to the algorithm is required or it will be rescinded.

Critically important considerations for the use of this algorithm are as follows:

- **The algorithm may ONLY be used when responding to the facilities listed. If the facility is not listed, this algorithm may not be used. There are no exceptions.** If additional facilities/groups are identified it will be communicated in writing from this office.
- **The patient must receive a complete assessment and must meet ALL criteria PRIOR TO engaging a geriatrician to determine the patient's disposition.** This means the patient has no complaint or change in condition from baseline, they have no concerning sign or symptom on history or exam, their vital signs are within the defined normal limits, **and** the reason for the transfer is because of COVID exposure or a COVID positive test result. If the patient does not meet all of the criteria, treat and transport the patient per existing protocols.
- **The guidance provided by the geriatrician is equivalent to that provided by direct, on-line Medical Control.** The geriatrician and the group they represent will use your information to determine the best course of action for the patient. In some cases, that may be transport to an area ED. They will also engage the patient's physician if not part of their group.
- At the time of this Advisory's release, there are no provisions for transfer to an alternative destination, however this is being actively pursued.
- The Agency is expected to track use of this algorithm and review all uses for compliance and disposition. This will be critical for future evaluation of this type of collaborative engagement. Guidance for emsCharts agencies is provided on the next page.

As we all know, the staff in these facilities are under tremendous stress, just as we are. It is imperative that we maintain professionalism, communicate clearly and with empathy, and understand each other's mutual roles and responsibilities in order to provide the best possible care for our patients.

Do not hesitate to contact Dr. Cushman with any questions regarding this guidance.

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For emsCharts Providers, the following has been created at the regional level to facilitate tracking of the SNF/ALF Telephone Consult Algorithm for Asymptomatic COVID Patients. These two additional steps should be completed when documenting the ePCR.

1. On Page 1, please select “Facility Algorithm for COVID Used” as the patient category. This will allow your agency to complete a prompt review of algorithm uses.

2. Upon completing your ePCR, please complete the “Facility Algorithm for COVID Used” Regional Special Report with any comments on the operationalization of the algorithm.

For emsCharts Agency Administrators, the Patient Category of “Facility Algorithm for COVID Used” gives you flexibility with incorporating ePCRs into your existing QA/QI work flow. EMS Agencies that require assistance with adjusting any QA/QI flows may contact [Benjamin Sensenbach@URMC.Rochester.edu](mailto:Benjamin_Sensenbach@URMC.Rochester.edu).

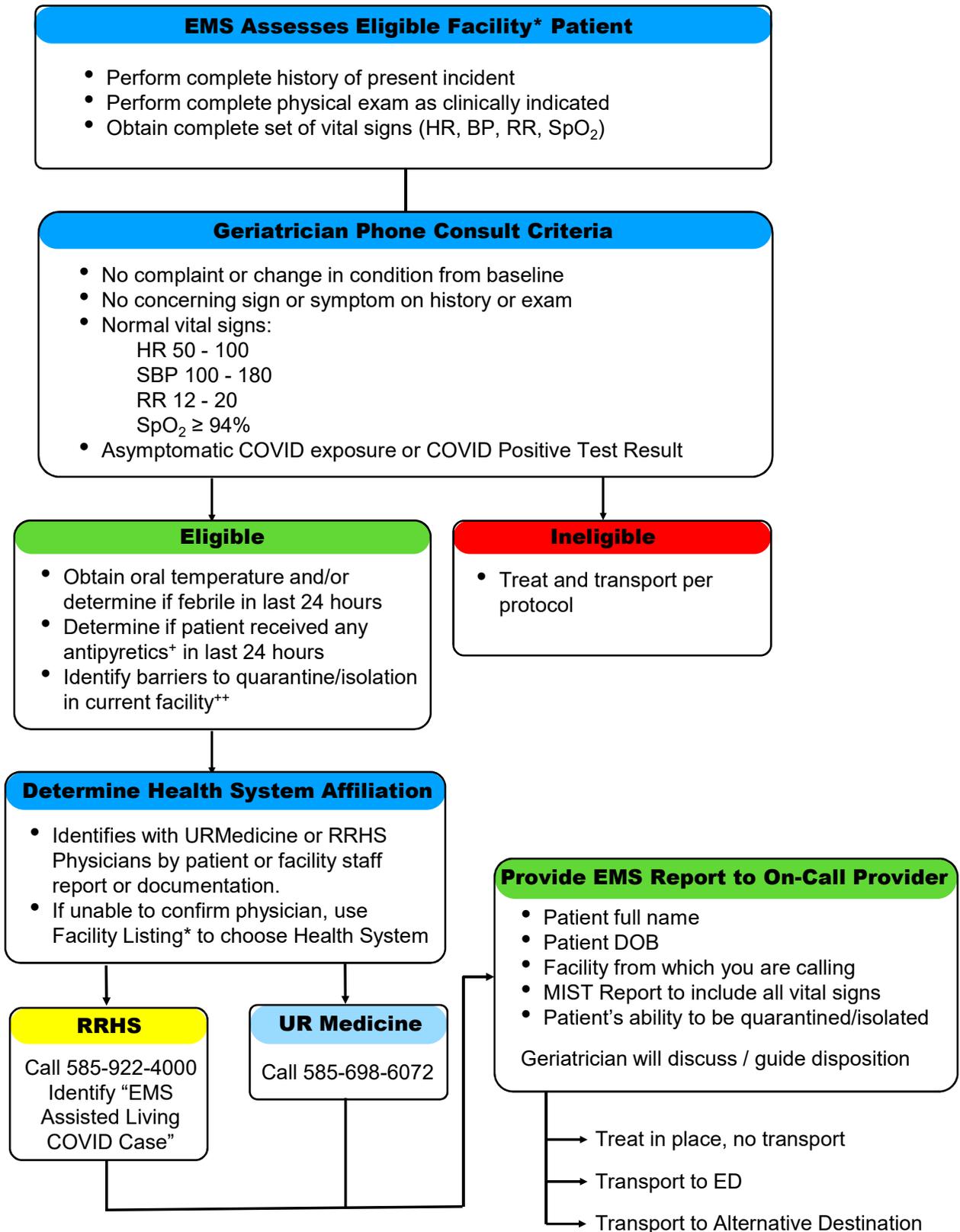
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12/15/2020 Version



* See list of facilities meeting inclusion criteria for use of this algorithm.

⁺ Antipyretics include acetaminophen (Tylenol) or ibuprofen (Motrin, Advil)

^{**} Barrier to isolation or quarantine is suggested by a patient with dementia, frequently wanders, is nondirectable, etc. Additionally, the EMS provider should determine, to the best of their ability, if there are any other barriers to the patient staying at the facility (eg assistance needs, services, inability to take adequate fluids/nutrition etc), or expressed patient wishes (eg MOLST) and communicate those to the geriatrician.

Eligible Facility Listing

RRHS - Unity Geriatrics	Assisted Living Facility	Address	City
	Atria Greece	150 Towngate Road	Rochester, NY 14626
	Evergreen Place	90 West Avenue	Brockport, NY 14420
	Crimson Ridge Meadows	3 Treeline Drive	Rochester, NY 14612
	Elderwood Village at Greece	1404 Long Pond Road	Rochester, NY 14626
	Grandeville Senior Living Community	555 Maiden Lane	Rochester, NY 14616
	Hilton East Assisted Living	231 East Avenue	Hilton, NY 14468
	Legacy at Maiden Park	749 Maiden Lane	Rochester, NY 14615
	Memory Care Residences at Cottage Grove	48 Cottage Grove Circle	North Chili, NY 14514
	Shire Senior Living, LLC	2515 Culver Road	Rochester, NY 14609
	The Hamlet and Memory Care at Unity	1471 Long Pond Road	Rochester, NY 14626
	Villages at Mill Landing, The	45 Mill Road	Rochester, NY 14626
	Westwood Commons	50 Union Square Blvd	N. Chili, NY 14514
	Skilled Nursing Facility	Address	City
	Edna Tina Wilson Living Center	700 Island Cottage Road	Rochester, NY 14612
	Elderwood at Brockport	170 West Avenue	Brockport, NY 14420
	Friendly Home, The	3156 East Ave	Rochester, NY 14618
	Hamilton Manor	1172 Long Pond Road	Rochester, NY 14626
	Hill Haven	1550 Empire Blvd	Webster, NY 14580
Kirkhaven	254 Alexander Street	Rochester, NY 14607	
Latta East	2102 Latta Road	Rochester, NY 14612	
Latta West	2100 Latta Road	Rochester, NY 14612	
Maplewood	100 Daniel Drive	Webster, NY 14580	
Park Ridge Living Center / Wegman Family Cottages	1555 Long Pond Road	Rochester, NY 14626	
Unity Living Center	89 Genesee Steet	Rochester, NY 14611	
UR Medicine Geriatrics Group	Assisted Living Facility	Address	City
	Brookdale Pittsford	159 Sully's Trail	Pittsford, NY 14534
	Cobb's Hill Manor	1175 Monroe Avenue	Rochester, NY 14620
	Elderwood Village at Fairport	7 Chardonnay Drive	Fairport, NY 14450
	Fairport Baptist Homes Adult Care Facility	4646 Nine Mile Point Road	Fairport, NY 14450
	Glenmere at Cloverwood	One Wheatley Terrace	Pittsford, NY 14534
	Grande'Vie Senior Living Community	2140 Five Mile Line Road	Penfield, NY 14526
	Hawthorne, The	100-119 and 200-219 Johnsarbor Drive	Rochester, NY 14620
	Heather Heights of Pittsford	160 West Jefferson Road	Pittsford, NY 14534
	Heathwood Assisted Living at Penfield	100 Elderwood Court	Penfield, NY 14526
	Landing at Brighton, The	1350 Westfall Road	Rochester, NY 14618
	Laurelwood Assisted Living at the Highlands	300 Hahnemann Trail	Pittsford, NY 14534
	Memory Care Residences at Creekstone	30 Crossing Creek Drive	Fairport, NY 14450
	Morgan Estates	4588 Morgan View Road	Geneseo, NY 14454
	Northfield, The	4650 Nine Mile Point Road	Fairport, NY 14450
	Rochester Presbyterian Home	256 Thurston Road	Rochester, NY 14619
	Sage Harbor at Baywinde	100 Kidd Castle Way	Webster, NY 14580
	Woodcrest Commons	4455 W. Henrietta Road	Henrietta, NY 14467
	Skilled Nursing Facility	Address	City
	Aaron Manor	100 St Camillus Way	Fairport, NY 14450
	Brook Nursing Home, The	2150 St Paul St	Rochester, NY 14621
	Brightonian NH	1919 Elmwood Ave	Rochester, NY 14620
	Crest Manor NH	6745 Pittsford Palmyra Rd	Fairport, NY 14450
	Fairport Baptist	4646 Nine Mile Point Rd	Fairport, NY 14450
	Highland Living Center	500 Hahnemann Trail	Pittsford, NY 14534
	Hurlbut	1177 E. Henrietta Rd	Rochester, NY 14623
	Monroe Community Hospital	435 East Henrietta Road	Rochester, NY 14618
Penfield Place	1700 Penfield Rd	Penfield, NY 14526	
Shorewinds	425 Beach Ave	Rochester, NY 14612	
Wedgewood NH	5 Church St	Spencerport, NY 14559	
Woodside Manor	2425 S Clinton Ave	Rochester, NY 14618	