



Advisory 21-02: Communicating with the Culturally Deaf Patient

To: All Providers

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Date: February 12, 2021

In August 2019, thanks to the work of UPMC Faculty Member Dr. Jason Rotoli, we were able to distribute a limited supply of flip books and dry erase markers to aid in EMS communication with the culturally Deaf patient. We have been fortunate in that just recently Dr. Rotoli was able to secure some additional funding, and MLREMS received a significant anonymous donation directed to producing additional booklets.

Should your agency wish to secure additional communication flip books, please contact the office. Although limited in supply, they will be distributed to agencies on a first-come, first-served basis. In general, agencies should only get enough flip books to support their primary EMS response vehicles.

Should your agency wish to print or produce their own, instructions for doing so are available at <https://mlrems.org/training/communicating-with-the-deaf/>.

The training course, Communicating with the Deaf Sign Language User, is available through EMS Plumblin on Cypherworx. [This link](#) will redirect you to EMS Plumblin's Open Access Training tab in which you will need to create an account, however no fee is collected for this course. **If you already have a Cypherworx (Collaboration) account, log in with that account.** The one hour course counts for 0.1 CEU under the Non-Core Content (Additional) category at either the ALS or BLS level.

Thanks again for working to improve communication with our culturally Deaf community and as always, with any questions do not hesitate to contact this office.

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