Monroe Livingston REMAC Meeting Minutes November 17, 2014

Agenda Review - Manish Shah, MD

• Nothing added to the agenda, agenda approved.

Minutes – Manish Shah, MD

• Minutes from the last meeting. Move to approve. Second. Motion by Mr. Breese. Seconded by Mr. Czapranski. Motion Passes.

Correspondence/Announcements/State Actions – Manish Shah, MD

• There is no correspondence and for the record there are no State actions that have been sent to us in the official correspondence to be read into the record.

Medical Director's Report - Jeremy Cushman, MD

- The office has moved. We are now in college town. Our phone number and fax number remain unchanged. We have rapidly gotten settled and what not so we're pretty much up to speed there. Ben and staff have kept themselves busy.
- Mike Meyer has started full time as our director of education part time to facilitate educational responsibilities in the division. He falls under the Program Agency.
- Ebola update to follow.

<u>Program Manager's Report – Benjamin Sensenbach</u>

We have continued to meet all of our State deliverables and everything else is status quo.

Council (MLREMS) – Mark Tornstrom

- We have finalized and signed the contract with Image Trend to move forward with a new
 electronic regional bridge for the region and in particularly probably REMAC and the
 committees, we should be able to get better data as that will integrate any existing electronic
 PCR platform into the new Image Trend regional bridge which is kind of mimics the State bridge
 that we currently use, allowing us to combine the data from different agencies into a more
 reasonable format.
 - Due to some collaborative pricing and training that we were able to secure, that should be in the next couple of months, and we'll see how well that system works and produces reports.
- Elections were held, this is my last meeting with REMAC as Chair. I have termed out so I appreciate working with you guys. We'll be voting in December for new officer positions and a new Chair for the Council. I'm still going to be involved in the Council, but not as Chair. I appreciate all the work.
- So one of our big hopes as we move to Image Trend, the bridge, which will allow non-Image
 Trend data to be merged into so that we can actually do something with all of this information
 such that we can actually look at our system, look at the system health, look how we can
 enhance care to the system. So hopefully this will allow us to really start looking at quality
 improvement opportunities within the region.

State Council Meetings - Tim Czapranski

- The next meetings are January 13th and 14th in Troy, New York.
- From here going forward, Jason Bortle is my replacement on the State Council which is reflected on the agenda.

ALS Subcommittee - Julie Jordan (Chair)

Shortage of Saline.

Pharmacy Subcommittee – Ben Sensenbach (for Mike Bove)

No report.

Common Source TAG – Karen Dewar

- Our approach to gaining some more information from the agency leaders was to send a survey
 out to the ALS agency leaders telling them what our mission was and trying to get some
 information related to vendors, communication, products, medications primarily that may be
 having some concerns about and our goal as a tag is to address though.
 - We did identify some common vendors and really the theme of vendors in this area boils down to about six or seven common vendors that our agencies are using to get their medications from.
 - Communications and notifications, not only from hospitals, but from agency vendors related to back orders, packaging differences, medication dose changes, those sorts of things are some things that the agency leaders identified as being concerns.
 - We have devised another survey that will go out and it will be passed down from agency leaders to the actual providers to see what some of the challenges that may be facing related to back orders, different doses, different packaging...

Protocol & Policy Committee – Jeremy Cushman, MD (Chair)

- No action items
- Our last meeting was cancelled and again side tracked by the "E" word, in the last month or so
 as there was a group that we were going to likely pull together so once Ebola settles down we'll
 get moving in terms of identifying some best practices for interfacility transports as there were a
 number of sentinel events of concern like better things we could do from the sending, receiving
 side for that.

Quality Assurance Subcommittee – Manish Shah, MD

- We had posted and sent out a new policy document based off of the Just Culture training. It
 was more just terminology changes, to reorient it to such that it follows the Just Culture terms,
 the Just Culture processes much more closely. Along those lines that's why we changed really
 the title of the committee to Patient Safety Committee from QA Committee.
 - Through a discussion that was had, it was felt that the committee may be better off without the regional medical director on it given that he often ends up executing some of the outcomes.
 - What the committee was looking for was REMAC to vote and approve the document.
 - Motion passes.

• There will be another Just Culture training, I think it came out in March, I believe. So if you have questions about it, you can talk to Mr. Sensenbach.

Regional Trauma Advisory Committee – Ben Sensenbach

• There were some new educational postings that they put out and the big discussion is Strong as the regional trauma center wants to kind of use some of their capabilities to do some more outreach and some teaching. They are now going to be offering PHTLS as well as several of the more compact variants so they can reach out, not just to EMS, but the fire service and law enforcement, start to do some more teaching and more to come on that. They just trained their first batch of THTLS. So one of the requirements for the trauma accreditation is to do some of these community programs. They really want to run with it.

Medical Director Sub-Committee

• No Report.

Individual Hospital Reports

- RGH Mike Santiago
 - o So this day was the first go live date for subarachnoid hemorrhage care at RGH.
- SMH –Erik Rueckmann
 - No report
- Highland Dr. Lum
 - No report
- Noyes Dr. Mayhle
 - No report
- Unity Dr. Thompson
 - No Report

Old Business

- Dr. Jeremy Cushman
- Agencies using Naloxone
 - The region is now officially a designated naloxone distribution center.
 - A large number of BLS agencies have or are coming on board with providing naloxone. A large number of law enforcement agencies have or are coming on board with naloxone and the State is still giving it to me free to be able to distribute to our BLS/FRs and law enforcement colleagues so that process remains the same that if there is an entity that is interested in doing this contact my office and there's a whole bunch of paperwork and then we have trainers available to come out to your agency or we have presentations available to do that as well.
 - o There are 22 BLS/FRs, 2 transport ambulances that we've got set up so far.
 - Okay, for the record, authorized BLS/FR and BLS transport naloxone, Barnard Fire Department, Brighton
 - Fire Department, Clifton Fire Department, Egypt Fire Department, Gates Fire Department, Henrietta Fire Department, Honeoye Falls Fire Department, Hilton Fire Department, Lakeshore FD, Laurelton FD, Mumford FD, North Greece FD, Harrington Ambulance, Perinton Ambulance, Pittsford Ambulance, Point Pleasant, Ridge Culver, Ridge Road, Rush, and Spencerport.

New Business

- Regional Ebola Response Jeremy Cushman, MD
 - The question that has come up a little bit has been why are we not more specific on some of the items, why do we say see CDC recommendation for PTE. Well, it changes so fast we don't want to have to reissue the documentation or be responsible for it every other week.
 - O Understand, yes, it would take more time, but the reality is it's going to take time, the reality is we have a case like this either one of county EMS medical directors or the designee is going to be heavily involved with the case, etc. So the motion at least that got approved at MLREMS, just to start it as a discussion here, was what we are looking for is supporting the current approach in terms of a unified multi-county within the region response people as well as supporting the concept of designated trained units that would be providing the EVD disease transport recognizing that we're not telling people no or yes you can't do it, it's saying here's what the standard is going to be, if you want to do it, you need to meet these criteria and then you will be recognized as being an EVD transport unit and anybody that does it is ultimately going to get approved whether it's by Jeremy or me for the individual cases because we're going to be involved with the individual case. Dr. Rueckmann. Okay, I need a first for the motion.
 - The motion passes.
- OB Triage Mike Santiago, MD
 - Now, with that said, we've had some leadership changes in the OB/GYN triage, but still it kinds of makes the question, what's supposed to go upstairs, what's supposed to go downstairs because a patient can go all the way upstairs and then they get stopped and say you've got to go all the way down and what do you guys do?
 - As a provider, I can say I don't transport many of these patients. Every time I do no one knows, I don't know where I'm supposed to go. And it's been all of the hospitals. I go upstairs, I go downstairs. At one point my patient said do not move me again because I went in the elevator at Strong twice with this poor young lady.
 - So I guess I'm going to make a proposal we turf this to the ED directors group and I don't know if you guys are still meeting or where that stands.

Motion to adjourn, Seconded by Dr. Rueckmann. Next Meeting January 19th

Voting Members Present:

- Jeremy Cushman, MD
- Antonios Katsetos, DO
- Timothy Lum, MD
- Elizabeth Murray, DO
- Benjamin Ostrovsky, MD
- Erik Rueckmann, MD
- Mike Santiago, DO
- Manish Shah, MD
- Bruce Thompson, MD

Voting Members Absent:

Douglas Mayhle, MD

Non-Voting Members Present:

- Thomas Bonfiglio
- Robert Breese
- Tim Czapranski
- Liz Darrow
- Lashay Harris
- Julie Jordan
- Mark Philippy
- Amy Pollard
- Ben Sensenbach
- Mark Tornstrom

Non-Voting Members Absent:

- Mike Bove
- Karen Dewar