



## ON-LINE MEDICAL CONTROL REQUIREMENTS

### PURPOSE

To define the requirements of facilities and physicians providing on-line medical control to EMS providers in the Monroe-Livingston Region.

### DEFINITION

On-Line Medical Control (OLMC) is the advice and direction through a direct, live communication link (two-way radio or telephone) from a physician to emergency medical responders, emergency medical technicians or paramedics who are providing medical care at the scene of an emergency.

### FACILITY REQUIREMENTS

To be considered an OLMC facility in the Monroe-Livingston Region, the facility must:

1. Have an emergency department meeting all standards for emergency department/service as defined in Section 405 of the NYS Hospital Code.
2. Have a physician staff member physically present in the emergency department and immediately available 24 hours a day that is credentialed by the Monroe-Livingston REMAC to provide OLMC.
3. Provide on-line medical direction for BLS and ALS agencies that transport patients to their facility and to facilities not able to provide OLMC.
4. Accept patients requiring BLS and/or ALS services who may have received EMS care under physician direction originating from another medical control hospital.
5. Maintain direct two-way radio and/or compatible telephones available to communicate with BLS and ALS units and medical control hospitals.
6. Use only Monroe-Livingston REMAC approved medical control logs and maintain them for a minimum of 7 years.
7. Record all audio from direct two-way radio and/or compatible telephones providing OLMC and maintain them for a minimum of 7 years.
8. Assume the responsibility for the care and maintenance of necessary communications equipment within the institution.
9. Familiarize staff members with approved regional and state protocols.
10. Participate in local and or regional EMS planning activities as appropriate.
11. Participate in quality improvement activities as defined in Part 405.19 item (f) of the NYS Hospital Code.



12. Participate in quality improvement activities as requested by the Monroe-Livingston REMAC or System Medical Director as they relate to the provision of OLMC.
13. Designate a Hospital Medical Control Director to be in charge of overall coordination of medical control in that facility.

### **PHYSICIAN REQUIREMENTS**

To be credentialed as an On-Line Medical Control Physician in the Monroe-Livingston Region, the physician must:

1. Be licensed to practice medicine or osteopathy in New York.
2. Be Board Certified/Board Eligible by the American Board of Emergency Medicine or the American Osteopathic Board of Emergency Medicine **or** be credentialed in basic and advanced cardiac life support, and Advanced Trauma Life Support, or equivalent.
3. Physicians-in-training must be credentialed in basic and advanced cardiac life support and Advanced Trauma Life Support.
4. Be trained in and thoroughly familiar with the following:
  - a. Regional and state BLS and ALS protocols
  - b. Communication systems
  - c. EMS levels of training and responsibilities
  - d. Medical control system and responsibilities of a medical control physician
5. Successfully complete (80% or better) a written OLMC Test administered by the Monroe-Livingston REMAC.
6. Review, and as directed, complete re-training regarding the provision of OLMC as regional protocols and policies are updated.