Monroe-Livingston Regional EMS
Monthly Chart Closure Performance Report
Mar 2013

Service	All Calls	< 1 hr		< 2 hr		<3 hrs, Goal ≥85%		<4 hrs, Goal ≥90%		<6 hrs, Goal ≥95%		<12 hrs, Goal ≥98%		>12 hrs, Goal ≤2%	
Avon Rotary Lions Ambulance	47	2	4%	15	32%	40	85%	44	94%	45	96%	47	100%	-	0%
Barnard Fire District	6		0%	2	33%	3	50%	4	67%	6	100%	6	100%	-	0%
Brighton Volunteer Ambulance	300	21	7%	174	58%	246	82%	279	93%	297	99%	300	100%	-	0%
Brockport Ambulance	30	2	7%	11	37%	22	73%	28	93%	28	93%	28	93%	2	7%
Chili Volunteer Ambulance Service	132	36	27%	111	84%	125	95%	128	97%	131	99%	131	99%	1	1%
Cuylerville Volunteer FD, Inc	3		0%	2	67%	3	100%	3	100%	3	100%	3	100%	-	0%
Dansville Ambulance	66	18	27%	51	77%	63	95%	64	97%	64	97%	65	98%	1	2%
East Rochester Volunteer Ambulance Corps	52	10	19%	38	73%	48	92%	50	96%	52	100%	52	100%	-	0%
Gates Ambulance	326	43	13%	222	68%	298	91%	311	95%	324	99%	326	100%	-	0%
Genesee Valley EMS	61	8	13%	34	56%	53	87%	58	95%	60	98%	60	98%	1	2%
Geneseo Fire Department	76	1	1%	51	67%	73	96%	74	97%	76	100%	76	100%	-	0%
Greece Volunteer Ambulance Service, Inc.	281	55	20%	189	67%	256	91%	268	95%	280	100%	281	100%	-	0%
Hamlin Volunteer Ambulance	11		0%	10	91%	10	91%	10	91%	10	91%	11	100%	-	0%
Henrietta Ambulance	354	70	20%	297	84%	345	97%	351	99%	354	100%	354	100%	-	0%
Hilton Fire Department Ambulance	42		0%	25	60%	36	86%	40	95%	40	95%	41	98%	1	2%
Honeoye Falls Mendon Ambulance	44	3	7%	19	43%	40	91%	43	98%	43	98%	44	100%	-	0%
Irondequoit Volunteer Ambulance Inc.	211	16	8%	101	48%	164	78%	184	87%	204	97%	210	100%	1	0%
Lima Ambulance	17		0%	14	82%	16	94%	17	100%	17	100%	17	100%	-	0%
Livingston County EMS	167	33	20%	112	67%	156	93%	162	97%	165	99%	167	100%	-	0%
Livonia Ambulance District	53		0%	28	53%	49	92%	52	98%	53	100%	53	100%	-	0%
Mount Morris Ambulance Service inc.	69		0%	45	65%	62	90%	65	94%	68	99%	69	100%	-	0%
Northeast Quadrant ALS	125	2	2%	90	72%	115	92%	123	98%	124	99%	125	100%	-	0%
Nunda Volunteer Ambulance	20	5	25%	18	90%	18	90%	18	90%	19	95%	19	95%	1	5%
Penfield Vol. Emergency Ambulance	170	8	5%	107	63%	145	85%	161	95%	167	98%	170	100%	-	0%
Perinton Volunteer Ambulance Corps	246	13	5%	177	72%	218	89%	233	95%	240	98%	242	98%	4	2%
Pittsford Volunteer Ambulance, Inc.	115	23	20%	69	60%	98	85%	103	90%	109	95%	115	100%	-	0%
Rochester Institute of Technology	33	3	9%	26	79%	32	97%	33	100%	33	100%	33	100%	-	0%
Rush Fire Department	8	1	13%	6	75%	7	88%	7	88%	7	88%	7	88%	1	13%
Scottsville Rescue Squad	5	2	40%	4	80%	4	80%	5	100%	5	100%	5	100%	-	0%
Sea Breeze Fire Department	1		0%	1	100%	1	100%	1	100%	1	100%	1	100%	-	0%
Southeast Quadrant MCCU	290	43	15%	185	64%	260	90%	278	96%	284	98%	288	99%	2	1%
Spencerport Vol. Ambulance	94	14	15%	66	70%	78	83%	85	90%	93	99%	94	100%	-	0%
Springwater Fire Department	2	1	50%	2	100%	2	100%	2	100%	2	100%	2	100%	-	0%
Union Hill Fire Department	87	6	7%	70	80%	79	91%	81	93%	84	97%	85	98%	2	2%
Xerox Corporation	7		0%	5	71%	6	86%	7	100%	7	100%	7	100%	-	0%
York Ambulance	4		0%	4	100%	4	100%	4	100%	4	100%	4	100%	-	0%
Monroe Ambulance	1,302	757	58%	1,198	92%	1,262	97%	1,289	99%	1,299	100%	1,302	100%	-	0%
Rural Metro	4,321	2,410	56%	3,362	78%	3,735	86%	3,937	91%	4,123	95%	4,270	99%	51	1%
Totals	**9,178**	**3,606**	**39%**	**6,941**	**76%**	**8,172**	**89%**	**8,602**	**94%**	**8,921**	**97%**	**9,110**	**99%**	**68**	**1%**

Monroe-Livingston Regional EMS
Chart Closure Performance Report
2013 YTD Cumulative

Service	All Calls	< 1 hr		< 2 hr		<3 hrs, Goal ≥85%		<4 hrs, Goal ≥90%		<6 hrs, Goal ≥95%		<12 hrs, Goal ≥98%		>12 hrs, Goal ≤2%	
Avon Rotary Lions Ambulance	144	5	3%	57	40%	120	83%	135	94%	139	97%	144	100%	-	0%
Barnard Fire District	14	-	0%	5	36%	10	71%	11	79%	14	100%	14	100%	-	0%
Brighton Volunteer Ambulance	867	73	8%	528	61%	734	85%	817	94%	855	99%	864	100%	3	0%
Brockport Ambulance	89	7	8%	41	46%	69	78%	77	87%	84	94%	86	97%	3	3%
Chili Volunteer Ambulance Service	382	102	27%	304	80%	362	95%	373	98%	380	99%	380	99%	2	1%
Cuylerville Volunteer FD, Inc	16	-	0%	15	94%	16	100%	16	100%	16	100%	16	100%	-	0%
Dansville Ambulance	180	56	31%	149	83%	172	96%	176	98%	178	99%	179	99%	1	1%
East Rochester Volunteer Ambulance Corps	147	15	10%	93	63%	131	89%	141	96%	146	99%	147	100%	-	0%
Gates Ambulance	980	106	11%	621	63%	852	87%	910	93%	962	98%	975	99%	5	1%
Genesee Valley EMS	146	14	10%	78	53%	125	86%	139	95%	143	98%	145	99%	1	1%
Geneseo Fire Department	223	5	2%	148	66%	211	95%	218	98%	223	100%	223	100%	-	0%
Greece Volunteer Ambulance Service, Inc.	864	149	17%	569	66%	775	90%	820	95%	853	99%	860	100%	4	0%
Hamlin Volunteer Ambulance	33	2	6%	21	64%	29	88%	29	88%	29	88%	30	91%	3	9%
Henrietta Ambulance	1,019	238	23%	849	83%	997	98%	1,014	100%	1,018	100%	1,018	100%	1	0%
Hilton Fire Department Ambulance	126	3	2%	66	52%	95	75%	104	83%	111	88%	119	94%	7	6%
Honeoye Falls Mendon Ambulance	181	4	2%	72	40%	149	82%	160	88%	171	94%	179	99%	2	1%
Irondequoit Volunteer Ambulance Inc.	581	44	8%	318	55%	472	81%	524	90%	561	97%	578	99%	3	1%
Lima Ambulance	71	-	0%	53	75%	64	90%	67	94%	67	94%	69	97%	2	3%
Livingston County EMS	479	87	18%	309	65%	432	90%	456	95%	469	98%	478	100%	1	0%
Livonia Ambulance District	193	5	3%	111	58%	173	90%	182	94%	192	99%	193	100%	-	0%
Mount Morris Ambulance Service inc.	213	15	7%	156	73%	200	94%	206	97%	211	99%	212	100%	1	0%
Northeast Quadrant ALS	406	11	3%	267	66%	362	89%	384	95%	399	98%	405	100%	1	0%
Nunda Volunteer Ambulance	78	27	35%	64	82%	69	88%	72	92%	75	96%	76	97%	2	3%
Penfield Vol. Emergency Ambulance	503	24	5%	306	61%	420	83%	461	92%	486	97%	500	99%	3	1%
Perinton Volunteer Ambulance Corps	731	30	4%	489	67%	645	88%	696	95%	721	99%	726	99%	5	1%
Pittsford Volunteer Ambulance, Inc.	373	89	24%	240	64%	315	84%	336	90%	358	96%	371	99%	2	1%
Rochester Institute of Technology	91	11	12%	66	73%	90	99%	91	100%	91	100%	91	100%	-	0%
Rush Fire Department	34	3	9%	22	65%	29	85%	32	94%	33	97%	33	97%	1	3%
Scottsville Rescue Squad	24	3	13%	18	75%	22	92%	23	96%	23	96%	24	100%	-	0%
Sea Breeze Fire Department	7	2	29%	4	57%	4	57%	4	57%	4	57%	4	57%	3	43%
Southeast Quadrant MCCU	891	136	15%	560	63%	803	90%	848	95%	872	98%	886	99%	5	1%
Spencerport Vol. Ambulance	271	42	15%	191	70%	236	87%	254	94%	268	99%	269	99%	2	1%
Springwater Fire Department	11	3	27%	10	91%	11	100%	11	100%	11	100%	11	100%	-	0%
Union Hill Fire Department	280	40	14%	226	81%	260	93%	268	96%	276	99%	278	99%	2	1%
Xerox Corporation	20	-	0%	10	50%	16	80%	20	100%	20	100%	20	100%	-	0%
York Ambulance	15	-	0%	14	93%	15	100%	15	100%	15	100%	15	100%	-	0%
	-	-		-		-		-		-		-			
Monroe Ambulance	3,839	2,136	56%	3,441	90%	3,683	96%	3,795	99%	3,831	100%	3,839	100%	-	0%
Rural Metro	12,801	6,936	54%	9,594	75%	10,657	83%	11,295	88%	11,978	94%	12,520	98%	281	2%
Totals	**27,323**	**10,423**	**38%**	**20,085**	**74%**	**23,825**	**87%**	**25,180**	**92%**	**26,283**	**96%**	**26,977**	**99%**	**346**	**1%**