Monroe-Livingston Regional EMS
Monthly Chart Closure Performance Report
Apr 2013

Service	All Calls	< 1 hr		< 2 hr		<3 hrs, Goal ≥85%		<4 hrs, Goal ≥90%		<6 hrs, Goal ≥95%		<12 hrs, Goal ≥98%		>12 hrs, Goal ≤2%	
Avon Rotary Lions Ambulance	35	1	3%	11	31%	28	80%	30	86%	34	97%	35	100%	-	0%
Barnard Fire District	5	1	20%	3	60%	4	80%	5	100%	5	100%	5	100%	-	0%
Brighton Volunteer Ambulance	298	20	7%	172	58%	252	85%	277	93%	292	98%	295	99%	3	1%
Brockport Ambulance	59	4	7%	33	56%	49	83%	53	90%	59	100%	59	100%	-	0%
Chili Volunteer Ambulance Service	124	59	48%	106	85%	121	98%	124	100%	124	100%	124	100%	-	0%
Cuylerville Volunteer FD, Inc	7		0%	6	86%	7	100%	7	100%	7	100%	7	100%	-	0%
Dansville Ambulance	47	16	34%	37	79%	43	91%	47	100%	47	100%	47	100%	-	0%
East Rochester Volunteer Ambulance Corps	38	4	11%	26	68%	34	89%	36	95%	38	100%	38	100%	-	0%
Gates Ambulance			#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!	-	#DIV/0!
Genesee Valley EMS	34	4	12%	15	44%	32	94%	32	94%	34	100%	34	100%	-	0%
Geneseo Fire Department	94	3	3%	58	62%	89	95%	90	96%	92	98%	92	98%	2	2%
Greece Volunteer Ambulance Service, Inc.	242	50	21%	168	69%	222	92%	232	96%	241	100%	242	100%	-	0%
Hamlin Volunteer Ambulance	25	1	4%	15	60%	23	92%	24	96%	25	100%	25	100%	-	0%
Henrietta Ambulance	324	97	30%	268	83%	312	96%	320	99%	324	100%	324	100%	-	0%
Hilton Fire Department Ambulance	37		0%	16	43%	27	73%	31	84%	31	84%	33	89%	4	11%
Honeoye Falls Mendon Ambulance	43		0%	12	28%	36	84%	38	88%	43	100%	43	100%	-	0%
Irondequoit Volunteer Ambulance Inc.	205	15	7%	111	54%	168	82%	183	89%	196	96%	202	99%	3	1%
Lima Ambulance	27		0%	20	74%	27	100%	27	100%	27	100%	27	100%	-	0%
Livingston County EMS	151	21	14%	95	63%	137	91%	147	97%	150	99%	151	100%	-	0%
Livonia Ambulance District	57		0%	23	40%	54	95%	55	96%	56	98%	57	100%	-	0%
Mount Morris Ambulance Service inc.	67	1	1%	50	75%	64	96%	66	99%	67	100%	67	100%	-	0%
Northeast Quadrant ALS	121	7	6%	72	60%	105	87%	114	94%	119	98%	121	100%	-	0%
Nunda Volunteer Ambulance	15	3	20%	14	93%	15	100%	15	100%	15	100%	15	100%	-	0%
Penfield Vol. Emergency Ambulance	144	5	3%	80	56%	124	86%	136	94%	140	97%	142	99%	2	1%
Perinton Volunteer Ambulance Corps	192	11	6%	137	71%	183	95%	185	96%	190	99%	191	99%	1	1%
Pittsford Volunteer Ambulance, Inc.	138	29	21%	86	62%	112	81%	123	89%	132	96%	136	99%	2	1%
Rochester Institute of Technology	30	3	10%	20	67%	30	100%	30	100%	30	100%	30	100%	-	0%
Rush Fire Department	7		0%	7	100%	7	100%	7	100%	7	100%	7	100%	-	0%
Scottsville Rescue Squad	13		0%	7	54%	12	92%	12	92%	13	100%	13	100%	-	0%
Sea Breeze Fire Department	3		0%		0%		0%	1	33%	1	33%	3	100%	-	0%
Southeast Quadrant MCCU	270	24	9%	151	56%	232	86%	257	95%	265	98%	270	100%	-	0%
Spencerport Vol. Ambulance	82	5	6%	57	70%	73	89%	81	99%	82	100%	82	100%	-	0%
Springwater Fire Department	3		0%	3	100%	3	100%	3	100%	3	100%	3	100%	-	0%
Union Hill Fire Department	94	6	6%	74	79%	86	91%	91	97%	93	99%	93	99%	1	1%
Xerox Corporation	6		0%	4	67%	4	67%	5	83%	5	83%	6	100%	-	0%
York Ambulance	3		0%	2	67%	3	100%	3	100%	3	100%	3	100%	-	0%
Monroe Ambulance	1,201	696	58%	1,093	91%	1,163	97%	1,184	99%	1,197	100%	1,201	100%	-	0%
Rural Metro	4,343	2,495	57%	3,504	81%	3,849	89%	4,079	94%	4,245	98%	4,317	99%	26	1%
Totals	**8,584**	**3,581**	**42%**	**6,556**	**76%**	**7,730**	**90%**	**8,150**	**95%**	**8,432**	**98%**	**8,540**	**99%**	**44**	**1%**

Monroe-Livingston Regional EMS
Chart Closure Performance Report
2013 YTD Cumulative

Service	All Calls	< 1 hr		< 2 hr		<3 hrs, Goal ≥85%		<4 hrs, Goal ≥90%		<6 hrs, Goal ≥95%		<12 hrs, Goal ≥98%		>12 hrs, Goal ≤2%	
Avon Rotary Lions Ambulance	179	6	3%	68	38%	148	83%	165	92%	173	97%	179	100%	-	0%
Barnard Fire District	19	1	5%	8	42%	14	74%	16	84%	19	100%	19	100%	-	0%
Brighton Volunteer Ambulance	1,165	93	8%	700	60%	986	85%	1,094	94%	1,147	98%	1,159	99%	6	1%
Brockport Ambulance	148	11	7%	74	50%	118	80%	130	88%	143	97%	145	98%	3	2%
Chili Volunteer Ambulance Service	506	161	32%	410	81%	483	95%	497	98%	504	100%	504	100%	2	0%
Cuylerville Volunteer FD, Inc	23	-	0%	21	91%	23	100%	23	100%	23	100%	23	100%	-	0%
Dansville Ambulance	227	72	32%	186	82%	215	95%	223	98%	225	99%	226	100%	1	0%
East Rochester Volunteer Ambulance Corps	185	19	10%	119	64%	165	89%	177	96%	184	99%	185	100%	-	0%
Gates Ambulance	980	106	11%	621	63%	852	87%	910	93%	962	98%	975	99%	5	1%
Genesee Valley EMS	180	18	10%	93	52%	157	87%	171	95%	177	98%	179	99%	1	1%
Geneseo Fire Department	317	8	3%	206	65%	300	95%	308	97%	315	99%	315	99%	2	1%
Greece Volunteer Ambulance Service, Inc.	1,106	199	18%	737	67%	997	90%	1,052	95%	1,094	99%	1,102	100%	4	0%
Hamlin Volunteer Ambulance	58	3	5%	36	62%	52	90%	53	91%	54	93%	55	95%	3	5%
Henrietta Ambulance	1,343	335	25%	1,117	83%	1,309	97%	1,334	99%	1,342	100%	1,342	100%	1	0%
Hilton Fire Department Ambulance	163	3	2%	82	50%	122	75%	135	83%	142	87%	152	93%	11	7%
Honeoye Falls Mendon Ambulance	224	4	2%	84	38%	185	83%	198	88%	214	96%	222	99%	2	1%
Irondequoit Volunteer Ambulance Inc.	786	59	8%	429	55%	640	81%	707	90%	757	96%	780	99%	6	1%
Lima Ambulance	98	-	0%	73	74%	91	93%	94	96%	94	96%	96	98%	2	2%
Livingston County EMS	630	108	17%	404	64%	569	90%	603	96%	619	98%	629	100%	1	0%
Livonia Ambulance District	250	5	2%	134	54%	227	91%	237	95%	248	99%	250	100%	-	0%
Mount Morris Ambulance Service inc.	280	16	6%	206	74%	264	94%	272	97%	278	99%	279	100%	1	0%
Northeast Quadrant ALS	527	18	3%	339	64%	467	89%	498	94%	518	98%	526	100%	1	0%
Nunda Volunteer Ambulance	93	30	32%	78	84%	84	90%	87	94%	90	97%	91	98%	2	2%
Penfield Vol. Emergency Ambulance	647	29	4%	386	60%	544	84%	597	92%	626	97%	642	99%	5	1%
Perinton Volunteer Ambulance Corps	923	41	4%	626	68%	828	90%	881	95%	911	99%	917	99%	6	1%
Pittsford Volunteer Ambulance, Inc.	511	118	23%	326	64%	427	84%	459	90%	490	96%	507	99%	4	1%
Rochester Institute of Technology	121	14	12%	86	71%	120	99%	121	100%	121	100%	121	100%	-	0%
Rush Fire Department	41	3	7%	29	71%	36	88%	39	95%	40	98%	40	98%	1	2%
Scottsville Rescue Squad	37	3	8%	25	68%	34	92%	35	95%	36	97%	37	100%	-	0%
Sea Breeze Fire Department	10	2	20%	4	40%	4	40%	5	50%	5	50%	7	70%	3	30%
Southeast Quadrant MCCU	1,161	160	14%	711	61%	1,035	89%	1,105	95%	1,137	98%	1,156	100%	5	0%
Spencerport Vol. Ambulance	353	47	13%	248	70%	309	88%	335	95%	350	99%	351	99%	2	1%
Springwater Fire Department	14	3	21%	13	93%	14	100%	14	100%	14	100%	14	100%	-	0%
Union Hill Fire Department	374	46	12%	300	80%	346	93%	359	96%	369	99%	371	99%	3	1%
Xerox Corporation	26	-	0%	14	54%	20	77%	25	96%	25	96%	26	100%	-	0%
York Ambulance	18	-	0%	16	89%	18	100%	18	100%	18	100%	18	100%	-	0%
	-	-		-		-		-		-		-			
Monroe Ambulance	5,040	2,832	56%	4,534	90%	4,846	96%	4,979	99%	5,028	100%	5,040	100%	-	0%
Rural Metro	17,144	9,431	55%	13,098	76%	14,506	85%	15,374	90%	16,223	95%	16,837	98%	307	2%
Totals	**35,907**	**14,004**	**39%**	**26,641**	**74%**	**31,555**	**88%**	**33,330**	**93%**	**34,715**	**97%**	**35,517**	**99%**	**390**	**1%**