Monroe-Livingston Regional EMS
Monthly Chart Closure Performance Report
May 2013

Service	All Calls	< 1 hr		< 2 hr		<3 hrs, Goal ≥85%		<4 hrs, Goal ≥90%		<6 hrs, Goal ≥95%		<12 hrs, Goal ≥98%		>12 hrs, Goal ≤2%	
Avon Rotary Lions Ambulance	50		0%	19	38%	44	88%	46	92%	49	98%	49	98%	1	2%
Barnard Fire District	7		0%	5	71%	6	86%	6	86%	6	86%	7	100%	-	0%
Brighton Volunteer Ambulance	297	12	4%	161	54%	245	82%	277	93%	292	98%	295	99%	2	1%
Brockport Ambulance	48	2	4%	18	38%	44	92%	47	98%	48	100%	48	100%	-	0%
Chili Volunteer Ambulance Service	120	35	29%	97	81%	112	93%	117	98%	118	98%	120	100%	-	0%
Cuylerville Volunteer FD, Inc	5	1	20%	4	80%	5	100%	5	100%	5	100%	5	100%	-	0%
Dansville Ambulance	49	12	24%	33	67%	40	82%	45	92%	46	94%	48	98%	1	2%
East Rochester Volunteer Ambulance Corps	32	5	16%	23	72%	30	94%	31	97%	31	97%	31	97%	1	3%
Gates Ambulance			#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!	-	#DIV/0!
Genesee Valley EMS	50	1	2%	12	24%	39	78%	44	88%	48	96%	50	100%	-	0%
Geneseo Fire Department	73	2	3%	49	67%	73	100%	73	100%	73	100%	73	100%	-	0%
Greece Volunteer Ambulance Service, Inc.	278	45	16%	182	65%	243	87%	261	94%	271	97%	273	98%	5	2%
Hamlin Volunteer Ambulance	24	1	4%	15	63%	17	71%	22	92%	22	92%	22	92%	2	8%
Henrietta Ambulance	348	80	23%	286	82%	336	97%	344	99%	347	100%	348	100%	-	0%
Hilton Fire Department Ambulance	37	1	3%	22	59%	30	81%	32	86%	32	86%	32	86%	5	14%
Honeoye Falls Mendon Ambulance	64	1	2%	21	33%	49	77%	55	86%	62	97%	64	100%	-	0%
Irondequoit Volunteer Ambulance Inc.	214	16	7%	125	58%	182	85%	204	95%	212	99%	214	100%	-	0%
Lima Ambulance	24		0%	15	63%	20	83%	21	88%	22	92%	23	96%	1	4%
Livingston County EMS	184	36	20%	102	55%	161	88%	176	96%	181	98%	184	100%	-	0%
Livonia Ambulance District	56		0%	28	50%	52	93%	52	93%	54	96%	56	100%	-	0%
Mount Morris Ambulance Service inc.	81	7	9%	55	68%	76	94%	80	99%	81	100%	81	100%	-	0%
Northeast Quadrant ALS	154	5	3%	95	62%	136	88%	141	92%	147	95%	151	98%	3	2%
Nunda Volunteer Ambulance	19	4	21%	16	84%	19	100%	19	100%	19	100%	19	100%	-	0%
Penfield Vol. Emergency Ambulance	170	6	4%	91	54%	139	82%	157	92%	164	96%	169	99%	1	1%
Perinton Volunteer Ambulance Corps	264	13	5%	191	72%	236	89%	245	93%	257	97%	260	98%	4	2%
Pittsford Volunteer Ambulance, Inc.	145	26	18%	86	59%	123	85%	134	92%	144	99%	145	100%	-	0%
Rochester Institute of Technology	15	5	33%	13	87%	15	100%	15	100%	15	100%	15	100%	-	0%
Rush Fire Department	9		0%	8	89%	8	89%	9	100%	9	100%	9	100%	-	0%
Scottsville Rescue Squad	10	3	30%	7	70%	9	90%	10	100%	10	100%	10	100%	-	0%
Sea Breeze Fire Department	3		0%	1	33%	2	67%	3	100%	3	100%	3	100%	-	0%
Southeast Quadrant MCCU	296	31	10%	176	59%	253	85%	275	93%	288	97%	296	100%	-	0%
Spencerport Vol. Ambulance	86	5	6%	52	60%	68	79%	74	86%	79	92%	84	98%	2	2%
Springwater Fire Department	2		0%		0%	2	100%	2	100%	2	100%	2	100%	-	0%
Union Hill Fire Department	92	5	5%	48	52%	65	71%	76	83%	85	92%	91	99%	1	1%
Xerox Corporation	3		0%	1	33%	3	100%	3	100%	3	100%	3	100%	-	0%
York Ambulance	7		0%	6	86%	6	86%	7	100%	7	100%	7	100%	-	0%
Monroe Ambulance	1,350	775	57%	1,204	89%	1,301	96%	1,333	99%	1,348	100%	1,348	100%	2	0%
Rural Metro	4,782	2,725	57%	3,834	80%	4,191	88%	4,424	93%	4,644	97%	4,765	100%	17	0%
Totals	**9,448**	**3,860**	**41%**	**7,101**	**75%**	**8,380**	**89%**	**8,865**	**94%**	**9,224**	**98%**	**9,400**	**99%**	**48**	**1%**

Monroe-Livingston Regional EMS
Chart Closure Performance Report
2013 YTD Cumulative

Service	All Calls	< 1 hr		< 2 hr		<3 hrs, Goal ≥85%		<4 hrs, Goal ≥90%		<6 hrs, Goal ≥95%		<12 hrs, Goal ≥98%		>12 hrs, Goal ≤2%	
Avon Rotary Lions Ambulance	229	6	3%	87	38%	192	84%	211	92%	222	97%	228	100%	1	0%
Barnard Fire District	26	1	4%	13	50%	20	77%	22	85%	25	96%	26	100%	-	0%
Brighton Volunteer Ambulance	1,462	105	7%	861	59%	1,231	84%	1,371	94%	1,439	98%	1,454	99%	8	1%
Brockport Ambulance	196	13	7%	92	47%	162	83%	177	90%	191	97%	193	98%	3	2%
Chili Volunteer Ambulance Service	626	196	31%	507	81%	595	95%	614	98%	622	99%	624	100%	2	0%
Cuylerville Volunteer FD, Inc	28	1	4%	25	89%	28	100%	28	100%	28	100%	28	100%	-	0%
Dansville Ambulance	276	84	30%	219	79%	255	92%	268	97%	271	98%	274	99%	2	1%
East Rochester Volunteer Ambulance Corps	217	24	11%	142	65%	195	90%	208	96%	215	99%	216	100%	1	0%
Gates Ambulance	980	106	11%	621	63%	852	87%	910	93%	962	98%	975	99%	5	1%
Genesee Valley EMS	230	19	8%	105	46%	196	85%	215	93%	225	98%	229	100%	1	0%
Geneseo Fire Department	390	10	3%	255	65%	373	96%	381	98%	388	99%	388	99%	2	1%
Greece Volunteer Ambulance Service, Inc.	1,384	244	18%	919	66%	1,240	90%	1,313	95%	1,365	99%	1,375	99%	9	1%
Hamlin Volunteer Ambulance	82	4	5%	51	62%	69	84%	75	91%	76	93%	77	94%	5	6%
Henrietta Ambulance	1,691	415	25%	1,403	83%	1,645	97%	1,678	99%	1,689	100%	1,690	100%	1	0%
Hilton Fire Department Ambulance	200	4	2%	104	52%	152	76%	167	84%	174	87%	184	92%	16	8%
Honeoye Falls Mendon Ambulance	288	5	2%	105	36%	234	81%	253	88%	276	96%	286	99%	2	1%
Irondequoit Volunteer Ambulance Inc.	1,000	75	8%	554	55%	822	82%	911	91%	969	97%	994	99%	6	1%
Lima Ambulance	122	-	0%	88	72%	111	91%	115	94%	116	95%	119	98%	3	2%
Livingston County EMS	814	144	18%	506	62%	730	90%	779	96%	800	98%	813	100%	1	0%
Livonia Ambulance District	306	5	2%	162	53%	279	91%	289	94%	302	99%	306	100%	-	0%
Mount Morris Ambulance Service inc.	361	23	6%	261	72%	340	94%	352	98%	359	99%	360	100%	1	0%
Northeast Quadrant ALS	681	23	3%	434	64%	603	89%	639	94%	665	98%	677	99%	4	1%
Nunda Volunteer Ambulance	112	34	30%	94	84%	103	92%	106	95%	109	97%	110	98%	2	2%
Penfield Vol. Emergency Ambulance	817	35	4%	477	58%	683	84%	754	92%	790	97%	811	99%	6	1%
Perinton Volunteer Ambulance Corps	1,187	54	5%	817	69%	1,064	90%	1,126	95%	1,168	98%	1,177	99%	10	1%
Pittsford Volunteer Ambulance, Inc.	656	144	22%	412	63%	550	84%	593	90%	634	97%	652	99%	4	1%
Rochester Institute of Technology	136	19	14%	99	73%	135	99%	136	100%	136	100%	136	100%	-	0%
Rush Fire Department	50	3	6%	37	74%	44	88%	48	96%	49	98%	49	98%	1	2%
Scottsville Rescue Squad	47	6	13%	32	68%	43	91%	45	96%	46	98%	47	100%	-	0%
Sea Breeze Fire Department	13	2	15%	5	38%	6	46%	8	62%	8	62%	10	77%	3	23%
Southeast Quadrant MCCU	1,457	191	13%	887	61%	1,288	88%	1,380	95%	1,425	98%	1,452	100%	5	0%
Spencerport Vol. Ambulance	439	52	12%	300	68%	377	86%	409	93%	429	98%	435	99%	4	1%
Springwater Fire Department	16	3	19%	13	81%	16	100%	16	100%	16	100%	16	100%	-	0%
Union Hill Fire Department	466	51	11%	348	75%	411	88%	435	93%	454	97%	462	99%	4	1%
Xerox Corporation	29	-	0%	15	52%	23	79%	28	97%	28	97%	29	100%	-	0%
York Ambulance	25	-	0%	22	88%	24	96%	25	100%	25	100%	25	100%	-	0%
	-	-		-		-		-		-		-			
Monroe Ambulance	6,390	3,607	56%	5,738	90%	6,147	96%	6,312	99%	6,376	100%	6,388	100%	2	0%
Rural Metro	21,926	12,156	55%	16,932	77%	18,697	85%	19,798	90%	20,867	95%	21,602	99%	324	1%
Totals	**45,355**	**17,864**	**39%**	**33,742**	**74%**	**39,935**	**88%**	**42,195**	**93%**	**43,939**	**97%**	**44,917**	**99%**	**438**	**1%**