

## REMAC - Meeting Minutes September 18, 2017

### ATTENDANCE

	NAME	CATEGORY	MEMBERSHIP	TERM	2016 -11	2017 -01	2017 -03	2017 -05	2017 -07	2017 -09
1	Jeremy Cushman, MD	MLREMS Medical Director	Voting / Ex Officio	N/A	*	E	P	P	P	P
2	Aaron Farney, MD	at Large (seat 4)	Voting	03/31/2018	*	E	P	P	P	P
3	Antonios Katsetos, DO	at Large (seat 1)	Voting	03/31/2019	*	P	P	P	A	P
4	Timothy Lum, MD	Hospital - Highland Hospital	Voting	03/31/2023	*	P	P	P	P	E
5	Douglas Mayhle, MD	Hospital - Nicholas Noyes Hospital	Voting	03/31/2023	*	A	A	A	A	P
6	Elizabeth Murray, DO	at Large (seat 2)	Voting / Chair	03/31/2019	*	P	P	P	P	E
7	Eran Muto, DO	Hospital - Rochester General Hospital	Voting	03/31/2023	*	P	P	P	P	P
8	Benjamin Ostrovsky, MD	at Large (seat 3)	Voting	03/31/2018	C	P	A	E	A	E
9	Erik Rueckmann, MD	Hospital - Strong Memorial Hospital	Voting	03/31/2023	A	P	P	P	P	P
10	Bruce Thompson, MD	Hospital - Unity Hospital	Voting	03/31/2023	N	P	P	E	A	P
11	William Arnold	at Large OPEN (seat 2)	Non-Voting	03/31/2018	C	P	E	P	P	P
12	Thomas Bonfiglio	at Large NYS Certified (seat 1)	Non-Voting	03/31/2019	E	P	P	P	P	P
13	Michael Bove	at Large NYS Certified (seat 4)	Non-Voting	03/31/2019	L	E	P	P	P	A
14	Robert Breese	EMS Course Sponsor	Non-Voting / Vice Chair	03/31/2019	L	P	P	P	A	E
15	Timothy Czapranski	EMS Coordinator - Monroe County	Non-Voting / Ex Officio	N/A	E	P	P	P	P	E
16	Elizabeth Darrow-Coates	at Large NYS Certified (seat 3)	Non-Voting	03/31/2019	D	A	P	P	P	P
17	Karen Dewar	EMS Coordinator - Livingston County	Non-Voting / Ex Officio	N/A	*	P	P	P	P	P
18	Lance Hester	at Large OPEN (seat 1)	Non-Voting		*	VACANT	VACANT	P	P	P
19	Julie Jordan	ALS Representative	Non-Voting	03/31/2018	*	P	P	E	P	P
20	Mark Philippy	at Large NYS Certified (seat 2)	Non-Voting	03/31/2019	*	P	P	P	P	P
21	Amy Pollard	Hospital Representative	Non-Voting	03/31/2017	*	A	P	A	A	E
22	Benjamin Sensenbach	Regional Patient Safety / QA Coordinator	Non-Voting / Ex Officio	N/A	*	E	P	P	P	P
23	Eric Thomas	BLS Representative	Non-Voting	03/31/2019	*	P	P	A	A	E

**LEGEND:**

Present = P

Excused Absents = E

Unexcused Absents = A

#### Agenda Review – Jeremy Cushman, MD

- Additions to the agenda
- No changes

**Minutes – Jeremy Cushman, MD**

- Motion to approve – Erik Rueckmann. Seconded by Tom Bonfiglio. All in favor, no opposed, no abstentions, motion passes.

**State Actions – Ben Sensenbach**

- NYS DOH Actions
  - David Manasherov's NYS EMS Certification was revoked after an investigation by the NYS DOH BEMSAT for violation of 10 NYCRR Part 800.16(a)(8). This provider did not practice in the Monroe-Livingston region.
  - Woodhaven-Richmond Hill Volunteer Ambulance Corps EMS Certification was revoked after an investigation by the NYS DOH BEMSAT for violation of 10 NYCRR Part 800.21(f) and 800.21(c). This agency did not provide EMS response in the Monroe-Livingston Region.

**Medical Director Report – Jeremy Cushman, MD**

- Rate Control Device Recall
  - Provide tremendously variable rates. We did some preliminary tests, none of the devices are reliable.
- Pediatric BVM advisory
  - Epidemic of overventilation. Recognize that it is allowed, individual agencies with their Medical Directors can decide how to move forward. Part 800 still requires you carry an adult BVM on the ambulance. Just be aware that if the providers come in the ED with a pediatric BVM on an adult patient, that is ok.
- Changes in naloxone formulation
  - First responders using Naloxone – the State which has supplied naloxone to most of the pharmacies and community program, have moved to the Adapt Pharma Naloxone. This is 4mg in .1mLs. This goes in one nostril, you cannot split the dose.
- Changes at the Bureau of EMS
  - Lee Burns is retiring at the end of the year. No identified heir apparent. Tom Behanna is also leaving his position.
- Ongoing statewide BLS protocol revisions
- Ongoing collaborative ALS protocol revisions
  - Evergreen and ongoing. If you have ideas on how to improve the protocols, please send to Dr. Cushman or Ben.

**Program Agency Report – Ben Sensenbach**

- Chest Pain Beyond MONA and Differentiating Dyspnea CMEs have been added to DPM LMS

## REMAC - Meeting Minutes September 18, 2017

- Base Station Course has credentialed 21 new physicians to provide Medical Control
  - If you have any comments, concerns, etc, let Ben know.
- If you have something you would like to do an EMS Training on it, we can work with you to get content into the DPM Learning Management System.

### Patient Safety Subcommittee – Ben Sensenbach

- Recent cases identified need for introduction to new paramedics and MCC to assist
  - Theme over the last few cases, we call the providers to tell them that their case has been referred to the committee and they don't know who we are. We have reached out to MCC to work into their curriculum a block to talk about Just Culture and the regional makeup and how our committees work. While there is value to doing it in the basic classes, that will have to be a train the trainer due to the sheer volume of classes. Possibly using the LMS for this as well.

### ALS Subcommittee – Julie Jordan

- No action items for REMAC

### Protocol & Policy Subcommittee – Jeremy Cushman, MD

- Next Meeting October 16, 2017 at 1500 with same call in information.
- Continue with 10-18 revisions
  - Important opportunities for us to identify our best practices. Upcoming meeting specifically for that. At our November meeting, hopefully we can have a discussion on reasonable expectations and how we move forward as a system.

### SCT Subcommittee – Jeremy Cushman, MD

- SCT – the SCT Conference on September 27, 2017 still has a few open seats. \$30/person. Please email the office if you need details.

### Council (MLREMS) – Reg Allen

- Looking at our system on how to remain sustainable in the future.

### Training & Education – Eric Rathfelder

- CIU/CLI original to be hosted in the fall
  - CIU: 9/30/17 0900-1500
  - CLI: 11/3 1800-2200, 11/4 0800-1600, 11/5 0800-1600 (all three dates required for CLI original). Working on determining if State will allow a hybrid online/in person model for CIU.

## REMAC - Meeting Minutes September 18, 2017

- ALS/BLS core content survey – agencies use so many models that we aren't going to be able to consolidate in any meaningful way.
- CIC teaching exam preparation – working to review great resources provided by Twin Cities employees in Buffalo and get out to regional providers.
- ICISF Course – Assisting Individuals in Crisis (10/6-7)

### State Council Meetings – Jeremy Cushman, MD/Mark Philippy

- SEMAC/SEMSCO next week.
- BLS protocols, some spirited discussion about some CON matters as well. Reminder, the Vital Signs Conference is coming to Rochester at the end of October. They are looking for folks to get involved with the conference.

### Regional Trauma Advisory Committee –Ben Sensenbach

- DPM and RTAC collaborating to develop SMR Training Video due to identified misunderstandings regarding SMR
- RTAC is working to incorporate RGH (soon to be Level III)

### Individual Hospital Reports

#### RGH – Eran Muto, DO

- Reminder that St. Mary's will be transitioning over. There's no firm date, as soon as we know, we will let you know, hopefully by next meeting.
- While we are pursuing Level III Trauma Center, we are not live with it yet, so business as usual.

#### SMH/Strong West – Erik Rueckmann, MD

- No Report

#### Highland – Timothy Lum, MD

- No Report

#### Noyes – Amy Pollard

- Transition to more URMC physicians.

#### Unity/St. Mary's – Bruce Thompson, MD

- Reminder to get your EKGs with Chest Pain patients and call ahead for cath lab patients.
- Article: Taking care of yourself and debriefing after Trauma. Mercy Medicine.

**Old Business – Ben Sensenbach**

- Narcan Q1 2017
  - Doses given: 84 BLS, 102 ALS
  - 60 new kits distributed
  - No new EMS agencies
  - Narcan on national shortage

**New Business – Ben Sensenbach**

- Gates Ambulance request for BLS ambulance to carry and administer naloxone and syringe epinephrine.
- Pittsford Ambulance request for ALS privileges
  - Currently Pittsford has an ALS ambulance that is being staffed through staff leasing from SEQ. In MLREMS Council meeting, the CON process has been started from SEQ to Pittsford. This is through the merger. The REMAC's responsibility is to authorize the level of care provided by an ambulance care within the Monroe-Livingston Region. The policy outlines include: sharing QA policy, CS policy, BLS call coverage, process of clearing providers at the agency, expected roster of how they will staff and meet community's need for ALS services, etc.
  - Have we defined the needs of the community as a whole? You are potentially creating another shortage for the region. Pursuant to the earlier conversation about our region's capacity. It is not the REMAC's purview to decide upon need. It is to determine whether or not it is medically appropriate for the agency to go ALS. These are valid concerns, however it's not the responsibility of the REMAC.
  - Question for both agencies: How many full time staff members ALS on a daily basis?
    - PITE/SEQ: Jon Smith – total of 2 full time people ALS each day. Staff will include 8 full time ALS providers.
    - Penfield: Dan Riordan – 2 ALS ambulances 0800-2100, one ALS ambulance on the overnight, about 300 hours.
    - Planned hiring based on call volume. We've taken on 25% growth. Penfield
    - Plan on keeping on all of the SEQ paramedics – Pittsford
    - How does that compare to agencies that work independently? Lots of factors are involved, hard to compared apples to oranges.
    - We have enough paramedics in the system, they are just not deployed where they need to be.
    - Is there something we can come across with a regional expectation on what the turnaround time should be for agencies looking to change their agency level? As we review 10-18, this will accomplish this.
      - Motion by: Mark Philippy, Seconded by Liz Darrow. Motion Passes.
- Penfield Ambulance request for ALS privileges
  - Motion by: Liz Darrow, Seconded by Bruce Thompson. One Abstention (Antonios Katsetos) Motion Passes.



## REMAC - Meeting Minutes September 18, 2017

- Discussion: Tim Czapranski (via email) notes that he would recommend some changes to the medication storage plan. Plan currently calls for consistent temperatures, he would suggest looking at the specific medications and revising that as needed.
- Question: BLS Ambulance call coverage, does that account for all crew sharing or just BLS Ambulance? It's combined. Right now 92-93% coverage, if we remove the crew sharing, it would most likely bring it down to 91%. No issues to be seen as we plan on staffing two ALS ambulances during the day.
- Are there paramedics available in the system for you to take from? Three individuals working for us BLS, three in Paramedic Class, a few other providers have indicated that they plan on working for Penfield. We are understanding that there is a regional shortage, we don't plan on having a negative impact on the region.
- In terms of quality assurance plan – more detail who do you envision heading this up? Monthly meetings? Monthly meeting with the Medical Director, we want to make sure we have a clear expectations for our paramedics that are hired. We plan on getting a high end simulation endotracheal to ensure everyone is well versed in these skills. Increase training on a monthly level. 100% QA from January 1<sup>st</sup> on.

**Next Meeting is November 20, 2017 at the PSTF, 1190 Scottsville Rd, Rochester, NY, at 1700**

**Link for full meeting video:**

<https://youtu.be/aQvZUrqZDr4>



MLREMS - REMAC Meeting Roster  
September 18, 2017

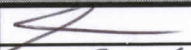



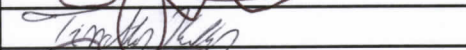

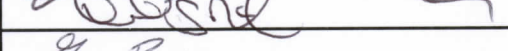
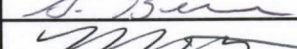
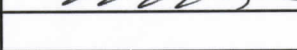
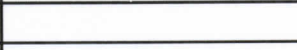
	NAME	CATEGORY	MEMBERSHIP	TERM	SIGNATURE
1	William Arnold	at Large OPEN (seat 2)	Non-Voting	3/31/2018	<i>W. Arnold</i>
2	Thomas Bonfiglio	at Large NYS Certified (seat 1)	Non-Voting	3/31/2019	<i>T. Bonfiglio</i>
3	Michael Bove	at Large NYS Certified (seat 4)	Non-Voting	3/31/2019	
4	Robert Breese	EMS Course Sponsor	Non-Voting / Vice Chair	3/31/2019	EXCUSED
5	Jeremy Cushman, MD	MLREMS Medical Director	Voting / Ex Officio	N/A	<i>J. Cushman</i>
6	Timothy Czapranski	EMS Coordinator - Monroe County	Non-Voting / Ex Officio	N/A	EXCUSED
7	Elizabeth Darrow-Coates	at Large NYS Certified (seat 3)	Non-Voting	3/31/2019	<i>E. Darrow-Coates</i>
8	Karen Dewar	EMS Coordinator - Livingston County	Non-Voting / Ex Officio	N/A	<i>Karen H. Dewar</i>
9	Aaron Farney, MD	at Large (seat 4)	Voting	3/31/2018	<i>A. Farney</i>
10	Lance Hester	at Large OPEN (seat 1)	Non-Voting	3/31/2019	<i>L. Hester</i>
11	Julie Jordan	ALS Representative	Non-Voting	3/31/2018	<i>J. Jordan</i>
12	Antonios Katsetos, DO	at Large (seat 1)	Voting	3/31/2019	<i>A. Katsetos</i>
13	Timothy Lum, MD	Hospital - Highland Hospital	Voting	3/31/2023	EXCUSED
14	Douglas Mayhle, MD	Hospital - Nicholas Noyes Hospital	Voting	3/31/2023	<i>D. Mayhle</i>
15	Elizabeth Murray, DO	at Large (seat 2)	Voting / Chair	3/31/2019	EXCUSED
16	Eran Muto, DO	Hospital - Rochester General Hospital	Voting	3/31/2023	<i>E. Muto</i>
17	Benjamin Ostrovsky, MD	at Large (seat 3)	Voting	3/31/2018	EXCUSED
18	Mark Philippy	at Large NYS Certified (seat 2)	Non-Voting	3/31/2019	<i>M. Philippy</i>
19	Amy Pollard	Hospital Representative	Non-Voting	3/31/2019	EXCUSED
20	Erik Rueckmann, MD	Hospital - Strong Memorial Hospital	Voting	3/31/2023	<i>E. Rueckmann</i>
21	Benjamin Sensenbach	Regional Patient Safety / QA Coordinator	Non-Voting / Ex Officio	N/A	<i>B. Sensenbach</i>
22	Eric Thomas	BLS Representative	Non-Voting	3/31/2019	EXCUSED
23	Bruce Thompson, MD	Hospital - Unity Hospital	Voting	3/31/2023	<i>B. Thompson</i>

REGALLET

MLREMS

updated 03/22/2017 - TF

MLREMS - REMAC Meeting Roster  
 September 18, 2017

	GUEST'S - NAME (Please Print)	AGENCY	SIGNATURE
1	Jonathan D. Spera	PUR / SEQ	
2	BRIAN J. BARTOLICK	SEQ / PITTSFORD	
3	Matt Redden	Greene	
4	Sam Tinnelli	LCCEMS	
5	Jim HANMAN	RAO	
6	Timothy Kelly	ARLA	
7	Dustin Mandell	Penfield Ambulance	
8	Daniel J. Jordan	PENFIELD AMBULANCE	
9	Glenn Becker	" "	
10	Maria Dorset	URMC	
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# Department of Health

**ANDREW M. CUOMO**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**SALLY DRESLIN, M.S., R.N.**  
Executive Deputy Commission

Case Number: 20170093

August 22, 2017

To: All Regional EMS Councils  
All DOH Regional Offices

Please be advised that as a result of an investigation conducted by the Department of Health, the following individual's New York State Certification has been:

Revoked effective 8/16/17

For violations of 10 NYCRR Part 800.16(a)(8) NYCRR Part 800.21(f) and 800.21(e)

Name: David Manasherov, Richmond Hill Volunteer Ambulance Corps, Inc.  
Address: 1447 E 2nd St Apt 1d  
Brooklyn, NY 11230  
Birthdate: 2/6/1981  
EMT Number: 365407

Please make sure that the chair of your REMAC receives a copy of this form. We are requesting your assistance to help ensure that any advanced medical control privileges, specific agency approvals, or other patient care responsibilities are consistent with the above enforcement action.

This enforcement action is a matter of public record and should be read into the minutes of your next regularly scheduled meeting.

Any questions in regard to this matter should be directed to the Bureau of Emergency Medical Services Investigations Unit at 518-402-0996.



**GATES VOLUNTEER AMBULANCE SERVICE INC.**

1001 Elmgrove Rd  
Rochester, NY 14624  
Phone: (585) 247-5519  
Fax: (585) 426-5948  
[www.gatesems.org](http://www.gatesems.org)

August 30, 2017

To whom it may concern;

Enclosed is the forms necessary for our BLS techs to carry and administer Narcan and the Check and Inject Epi. Any questions or if any other information is necessary, please let me know.

Thanks,

Tangela Thompson  
ALS Chief

# Gates Volunteer Ambulance Operation Guidelines

<b>Rescinds Guideline</b>	<b>Date of Original Issue</b>  July 13, 2017	<b>Effective Date</b>  July 17, 2017	<b>Guideline Number</b>  171
<b>Subjects</b>  BLS Medications	<b>Distribution</b>  All Personnel		<b>Amends</b>
<b>Guideline Title</b>	<b>Signed By</b>		<b># of Pages</b>
Storage & Safeguarding of Medications	<i>Melissa Geffert</i> Chief		2

**Objective:**

The medications approved for use by Emergency Medical Technician - Basics (EMT-B) are considered lifesaving measures. As such, care should be taken to allow for immediate access, while safe guarding the medications when not caring for a patient. This policy is developed to address concerns regarding the storage and safeguarding of medications that may be administered in accordance with state and regional BLS protocols by EMT-Bs. BLS Medications for GVAS are defined as Albuterol, Oral Glucose, ASA, Check & Eject Epi, and Naloxone.

**Guidelines:**

The following will detail agency procedures for inventory control, storage, expiration and replacement of medications and the process for provider education:

- The medications will be stored in an environment that protects them from extreme temperature changes and light. According to most medication manufacturer's guidelines, medications will be stored at temperatures that range from 59 degrees to 77 degrees.
- Medications will be stored in the BLS Medication Pouch attached to each AED.
- All medications must be secured in a pouch with numbered tear-away-type inventory control tag when not being used for patient care.

□ The BLS Medication Pouch will be stored in the BLS Supply Room and must be placed on your vehicle at the start of your shift when you are putting a BLS ambulance in service.

□ **Disposal process:**

- Medical waste will be disposed of in red bags
- Sharps will be disposed of in sharps containers/shuttles and then given to the hospital or at the ambulance base directly after the call.

The Training Department will be responsible for training all EMTs on all BLS medications annually.



# Medical Director Verification

Please identify the physician providing Quality Assurance oversight to your individual agency. If your agency provides Defibrillation, Epi-Pen, Blood Glucometry, Albuterol or Advance Life Support (ALS), you must have specific approval from your Regional EMS Council's Medical Advisory Committee (REMAC) and oversight by a NY state licensed physician. If you change your level of care to a higher ALS level, you must provide the NYS DOH Bureau of EMS a copy of your REMAC's written approval notice.

If your service wishes to change to a lower level of care, provide written notice of the change and the level of care to be provided, and the effective date of implementation, to your REMAC with a copy to the NYS DOH Bureau of EMS.

If your agency has more than one Medical Director, please use copies of this verification and indicate which of your operations or REMAC approvals apply to the oversight provided by each physician. Please send this form to your DOH EMS Central Office for filing with your service records.

- |  |  |  |  |   |
|--|--|--|--|---|
| <input checked="" type="checkbox"/> Defibrillation / PAD | <input type="checkbox"/> Epi Autoinject              | <input checked="" type="checkbox"/> Albuterol        | <input checked="" type="checkbox"/> Blood Glucometry         | <input checked="" type="checkbox"/> Naloxone                                    |
| <input checked="" type="checkbox"/> CPAP                 | <input checked="" type="checkbox"/> Check and Inject | <input checked="" type="checkbox"/> 12 Lead          | <input type="checkbox"/> Ambulance Transfusion Service (ATS) |   |
| <input checked="" type="checkbox"/> EMT Level of Care    | <input type="checkbox"/> AEMT Level of Care          | <input type="checkbox"/> Critical Care Level of Care | <input checked="" type="checkbox"/> Paramedic Level of Care  | <input checked="" type="checkbox"/> Controlled Substances (BNE License on File) |

Agency Name Gates Volunteer Ambulance Service, Inc.

Agency Code Number 2738 Agency Type:  Ambulance  ALSFR  BLSFR

Agency CEO James R. Gray, Board President  
Name

Medical Director Jeremy T. Cushman, MD  
Name

238824  
NYS Physician's License Number

Ambulance/ALSFR Agency Controlled Substance License # if Applicable: 03C - 0278

Ambulance/ALSFR Agency Controlled Substance License Expiration Date: 2/28/2018

*I affirm that I am the Physician Medical Director for the above listed EMS Agency. I am responsible for oversight of the pre-hospital Quality Assurance/Quality Improvement program for this agency. This includes medical oversight on a regular and on-going basis, in-service training and review of Agency policies that are directly related to medical care.*

*I am familiar with applicable State and Regional Emergency Medical Advisory Committee treatment protocols, policies and applicable state regulations concerning the level of care provided by this Agency.*

*If the service I provide oversight to is not certified EMS agency and provides AED level care, the service has filed a Notice of Intent to Provide Public Access Defibrillation (DOH-4135) and a completed Collaborative Agreement with its Regional EMS Council.*

Medical Director

Signature

Date of Signature