



Advisory 17-09 St. Mary's Psychiatric Emergency Center Closure

To: All EMS and Law Enforcement Agencies

From: Jeremy T. Cushman, MD, MS, EMT-P, FACEP *JT Cushman*
Regional Medical Director

Date: September 27, 2017

Rochester Regional Health has announced the planned closure of the St. Mary's Psychiatric Emergency Center as it is converted to a Behavioral Health Access and Crisis Center (attached).

Of important note, **effective October 18th, 2017 at 1700 hours, the facility will no longer accept patients from EMS or law enforcement either voluntarily or under involuntary transport pursuant to MHL 9.41 or 9.45.** Further, when the facility opens as a Behavioral Health Access and Crisis center, it will be unable to receive any patients by EMS or law enforcement as it will convert to an outpatient program and function as any other outpatient psychiatric facility in our community.

All regional policies will be updated accordingly to reflect the facilities closure and its inability to accept patients transported by EMS or under MHL 9.41 and 9.45. These will not be separately distributed but will be available online at www.mlrems.org.

Please distribute to your respective staffs and with any questions, please do not hesitate to contact this office or Colin Scantlin of Rochester Regional Health at 585-922-3883.

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To: Community partners/referral sources
From: Kathy McGuire, BHN, PACE, CCHA, Sr. VP
Date: September 25, 2017
Re: Psychiatric Emergency Center at Unity St. Mary's Campus to temporarily close

Psychiatric Emergency Center at Unity St. Mary's Campus to Temporarily Close for Transition to a Behavioral Health Access and Crisis Center

On October 18, 2017, Rochester Regional Health's Psychiatric Emergency Center at Unity St. Mary's Campus (89 Genesee Street) will temporarily close in preparation for its transition to the Behavioral Health Access and Crisis Center.

The Emergency Psychiatric Center will provide care, 24/7, until 11:59 p.m. on October 18, 2017. Current patients will then be transported to the Inpatient Unit and/or the Crisis Intervention Unit at Rochester General Hospital at 1425 Portland Avenue.

After October 18, 2017, patients seeking emergency psychiatric treatment will be diverted to Unity Hospital and Rochester General Hospital Emergency Departments. Additional psychiatric coverage is being transferred to both locations to meet any increase in volume those units may experience due to this transition.

Operation of the Inpatient Psychiatric Unit at St. Mary's will remain unchanged. Unity's Walk-In Care Center (WICC), which operates next to the Psychiatric Emergency Center at St. Mary's campus, will also continue to provide medical care for non-life threatening medical conditions.

Following the closure of the Psychiatric Emergency Center, construction renovations will begin to create the Behavioral Health Access and Crisis Center, scheduled to open in the fall of 2017.

Upon re-opening, our highly trained, compassionate staff will help clients through a crisis by stabilizing the immediate situation and linking them with the appropriate follow-up care. We will follow up with additional communication announcing the opening of the Behavioral Health Access and Crisis Center.

For more information, call Colin Scantlin at (585) 922-3883.