

## Systems Operations Committee Meeting Minutes

Thursday, April 26, 2018

**Attendees: Tom Bonfiglio, Tim Czapranski, Mark Philippy, Tim Frost, Karen Dewar, Ben Sensenbach**

Hilton TOA to GVA

- Program Agency Initial Review:
  - Based on a previous application, the NYS DOH wants to have an accurate representation for projected call volume both emergency and non-emergency. You utilized the ECD call volumes which show all calls as emergency. I pulled statistics from emsCharts to account for non-emergency calls for 2017. Please let me know if you have any issue with the numbers below.

Greece Ambulance	Count	Pct
ALS Assist with ALS Ambulance	6	0.1
ALS Assist with BLS Ambulance	8	0.1
ALS Field Termination	10	0.2
Call Taken by Other Agency	197	3.6
Cancelled Enroute	104	1.9
Cancelled On Scene	378	7
Cancelled Prior to Response	13	0.2
Courtesy Evaluation	332	6.1
Dead on Arrival <65	11	0.2
Dead on Arrival = or >65	28	0.5
Dispatch Error	13	0.2
No Patient Found	52	1
Patient Evaluated, Treated, and Refused Transport	408	7.5
Stand By	47	0.9
Treated, Transferred Care	17	0.3
Treated, Transported ALS	2154	39.7
Treated, Transported BLS	1198	22.1
Treated, Transported BLS after ALS Assessment	453	8.3

Total

5429

Hilton FD Ambulance	Count	Pct
ALS Assist with ALS Ambulance	6	0.9
ALS Assist with BLS Ambulance	56	8.1
ALS Field Termination	4	0.6
Ambulance Assist	13	1.9
BLS Field Termination	4	0.6
Cancelled Enroute	10	1.5
Cancelled Enroute	9	1.3
Cancelled On Scene	35	5.1
Cancelled Prior to Response	17	2.5
Cancelled on scene	13	1.9
Dead on Arrival = or >65	1	0.1
Dead on Scene	4	0.6
No Crew Available	1	0.1
No Crew, No HILE response	2	0.3
No Driver, No HILE Response	9	1.3
No Patient Found	23	3.3
Patient Treated/Evaluated and Refused Transport ALS	3	0.4
Patient Treated/Evaluated and Refused Transport BLS	45	6.5
Patient Treated/Evaluated and/or Refused Evaluation/Transport	15	2.2
Release to BLS	3	0.4
Stand By	1	0.1
Treated and refused transport	31	4.5
Treated, Member on board Ambulance	1	0.1
Treated, Transferred Care	67	9.7

Treated, Transported ALS	69	10
Treated, Transported ALS/Other ALS Agency on Board	37	5.4
Treated, Transported BLS	196	28.5
Treated, Transported BLS after ALS Assessment	10	1.5
Not Entered	3	0.4
Total	688	

- They are making a complete break from the Hilton Parma Fire District, so they will have a separate building to house the ambulance. They will post this asset until they have the building. They will be doing crew changes at the North Greece base until the building is set up.
- The articles of incorporation that go with this application are for GVAs for the F&C. Their current operating authority is not a municipal CON.
- Any reason to not find this application complete? No. Does anyone have any other comments or questions about it? No. Tim Czapranski makes the motion to deem the application complete, seconded by Mark Philippy. No opposed, Motion passes.
- Tom Bonfiglio will bring this to the Council to deem complete based on our Committee discussion. Ben Sensenbach to send the application onto the attorney for their review. GVA would like to begin service on June 15<sup>th</sup>, so we will try and get this motion brought forward at the May Council Meeting, however there are no guarantees that we can make that happen.
- Discussed the current state of Brockport Ambulance. Tom Bonfiglio will work with Reg Allen to draft an email to the DOH asking them to clarify the details of their closing and reinstatement.