April 2011 Chart Closure Times											
Service	All Calls	<3 hrs, Goal ≥85%		<4 hrs, Goal ≥90%		<6 hrs, Goal ≥95%		<12 hrs, Goal ≥98%		>12 hrs, Goal <2%	
Avon Rotary Lions Ambulance	51	43	84%	47	92%	49	96%	49	96%	2	4%
Barnard Fire District	6	6	100%	6	100%	6	100%	6	100%	0	0%
Brighton Volunteer Ambulance	255	219	86%	238	93%	248	97%	254	100%	1	0%
Brockport Ambulance	32	21	66%	26	81%	26	81%	27	84%	5	16%
Chili Volunteer Ambulance Service	107	99	93%	103	96%	106	99%	107	100%	0	0%
Cuylerville Volunteer FD, Inc	5	2	40%	2	40%	2	40%	3	60%	2	40%
Dansville Ambulance	46	46	100%	46	100%	46	100%	46	100%	0	0%
East Rochester Volunteer Ambulance Corp	35	34	97%	34	97%	34	97%	34	97%	1	3%
Gates Ambulance	338	268	79%	307	91%	327	97%	333	99%	5	1%
Genesee Valley EMS	39	35	90%	35	90%	38	97%	38	97%	1	3%
Geneseo Fire Department	91	86	95%	89	98%	90	99%	90	99%	1	1%
Greece Volunteer Ambulance Service, Inc.	268	223	83%	243	91%	262	98%	265	99%	3	1%
Hamlin Volunteer Ambulance	22	21	95%	21	95%	22	100%	22	100%	0	0%
Henrietta Ambulance	289	282	98%	285	99%	289	100%	289	100%	0	0%
Hilton Fire Department Ambulance	43	36	84%	40	93%	42	98%	42	98%	1	2%
Honeoye Falls Mendon Ambulance	45	33	73%	38	84%	42	93%	45	100%	0	0%
Irondequoit Volunteer Ambulance Inc.	195	166	85%	178	91%	190	97%	194	99%	1	1%
Lima Ambulance	19	17	89%	17	89%	18	95%	18	95%	1	5%
Livingston County EMS	156	144	92%	148	95%	154	99%	156	100%	0	0%
Livonia Ambulance District	60	55	92%	57	95%	59	98%	60	100%	0	0%
Mount Morris Ambulance Service inc.	75	64	85%	69	92%	73	97%	74	99%	1	1%
Northeast Quadrant ALS	102	89	87%	97	95%	101	99%	101	99%	1	1%
Nunda Volunteer Ambulance	15	14	93%	15	100%	15	100%	15	100%	0	0%
Penfield Vol. Emergency Ambulance	162	120	74%	137	85%	150	93%	155	96%	7	4%
Perinton Volunteer Ambulance Corps	206	180	87%	193	94%	204	99%	205	100%	1	0%
Pittsford Volunteer Ambulance, Inc.	132	106	80%	117	89%	128	97%	132	100%	0	0%
Point Pleasant Fire District	2	2	100%	2	100%	2	100%	2	100%	0	0%
Rochester Institute of Technology	28	27	96%	27	96%	28	100%	28	100%	0	0%
Scottsville Rescue Squad	8	8	100%	8	100%	8	100%	8	100%	0	0%
Southeast Quadrant MCCU	298	248	83%	271	91%	293	98%	297	100%	1	0%
Spencerport Vol. Ambulance	89	77	87%	81	91%	87	98%	89	100%	0	0%
Springwater Fire Department	8	8	100%	8	100%	8	100%	8	100%	0	0%
Union Hill Fire Department	83	71	86%	73	88%	78	94%	80	96%	3	4%
Xerox Corporation	6	5	83%	6	100%	6	100%	6	100%	0	0%
York Ambulance	7	7	100%	7	100%	7	100%	7	100%	0	0%
Monroe Ambulance	1,369	1,280	93%	1,328	97%	1,359	99%	1,369	100%	0	0%
Rural Metro	4179	3575	86%	3785	91%	3977	95%	4135	99%	44	1%
Totals	**8871**	**7717**		**8184**		**8574**		**8789**		**82**	**1%**